

2016·17

OTTAWA HUMANE SOCIETY ANNUAL REPORT



You are giving
Ottawa's animals
the second chance
they deserve.
Thank you for
rescuing, reuniting
and rehoming
our community's
animals.

Mission: To lead Ottawa in building a humane and compassionate community for all animals.



Ottawa
**HUMANE
SOCIETY**

S.P.A. Ottawa

You Are Saving Lives

3,177
Surgeries

Veterinarians performed 3,177 surgeries on animals in the care of the Ottawa Humane Society last year.

Of the surgeries and other procedures, they completed:

Spays and
neuters

2,898

Dental
procedures

511

X-rays

653

Diagnostic
procedures

243

Gratitude for All You Do

In 2016/17, volunteer veterinarians donated 586 hours, saving lives with consultations, spays and neuters, amputations and other vital medical procedures.

Thank you to:

Dr. Victoria Bamberger
Dr. Tara Betnaza
Dr. Janet Biggar
Dr. Don Caldwell
Dr. Leslie Davenport
Dr. Beth Emans
Dr. Deborah Gaon
Dr. Justin Guay
Dr. Kim Holzman
Dr. Glenys Hughes
Dr. Joannah Jarman
Dr. Graham Johnson
Dr. Adrian Jones
Dr. Karin Kubicek
Dr. Cheryl Laite
Dr. Andrea Leask
Dr. Rebecca Lynes
Dr. Michelle Nicholson
Dr. Deborah Nunn
Dr. Catherine Oliarnyk
Dr. Vanessa Papiernik
Dr. Maria Popa
Dr. Maya Popovic
Dr. Karen Sime
Dr. Jennifer Stickney
Dr. Graham Thatcher
Dr. Emmanuelle Verrette
Dr. Amy Wilson
Dr. Orisha Yacyshyn
Alta Vista Animal Hospital

Surgery Only Hope to Save Piper's Broken Leg

Piper arrived at the OHS with a badly broken hind leg. In terrible pain, the OHS veterinarian immediately prescribed medicine to ensure the scared pup was comfortable while she waited for surgery.

Piper's leg was saved by "pinning," a procedure attaching a surgical steel plate to the bone with screws, holding the broken pieces together to allow healing. For three months, Piper faced frequent veterinary check-ups, pain medication, time with an experienced foster volunteer, and more X-rays.



Thanks to you, the care Piper received at the OHS gave her the second chance she deserved. Last July, Piper caught the eye of a visitor to the Adoption Centre and went home with her new forever family.

Thank You to Our Volunteer Vets



The OHS is very lucky to have the support of many veterinarians in our community to do even more for the animals in our care. Lucie the dog is just one animal that benefited from the help of a caring volunteer veterinarian.

Lucie came to the OHS in June with an entropion, which means her left eyelid was folded inward. The four-year-old Great Pyrenees and Akbash mix needed surgery to repair her lid, healing the painful condition, before adoption.

Dr. Victoria Bamberger volunteered her time to provide the surgery to give Lucie the second chance she deserved. Thanks to Dr. Bamberger's help, Lucie was ready to be adopted into her new forever home the following month.

Too Many Cats Will Live Wretched Lives as Long as There Are Too Many Cats

You are changing the future for our community's cats with the Ottawa Humane Society Mobile Spay/Neuter Clinic. In 2016/17, the OHS:

- Operated 28 clinics in our community
- Spayed or neutered 336 animals in our community, microchipping 84 of them

It's only because of you that we can do this important work to save future generations of unwanted animals from a life of endless suffering.



Understanding Our Lifesaving Statistics

We collect and report our statistics according to a North America-wide recognized formula for animal shelters. While there are many measures of success for shelters, this formula allows us to calculate our “live release rate,” which is the placement rate for all cats and dogs that come to us for rehoming, regardless of their age, temperament or physical condition.

Pets served in fiscal year 2016/17

Pets Received

Cats and kittens	4,723
Dogs and puppies	1,600
Other pets	650

Total 6,973*

Pets Reunited

Cats and kittens	225
Dogs and puppies	535
Other pets	4

Total 764

Pets Adopted

Cats and kittens	2,969
Dogs and puppies	545
Other pets	527

Total 4,041

Pets Transferred

Through placement partners and other sheltering organizations	
In	166
Out	133

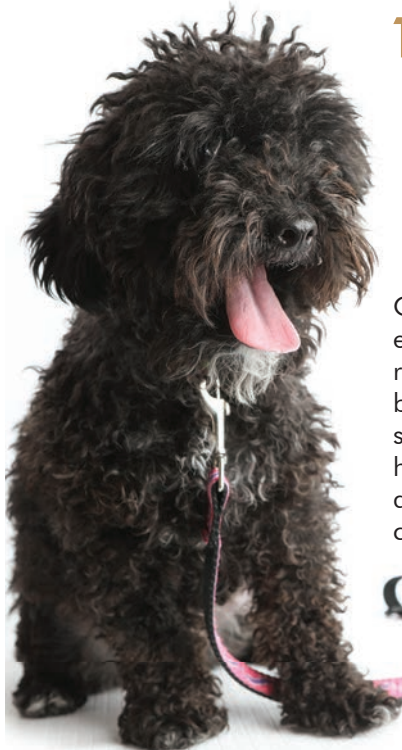
Total 299

Total number of pets saved 5,091

Live release rate 76.20%

100%
placement rate
for healthy cats and dogs

ZERO
animals turned
away



- 100%** Placement rate for healthy cats and dogs
- 91%** Placement rate for treatable/ manageable cats and dogs
- 90%** Placement rate for treatable/ rehabilitatable cats and dogs

Of the 1,670 pets that were humanely euthanized, 17 per cent were owner requested for serious medical or behavioural issues, 60 per cent had serious medical issues, 18 per cent had serious behaviour issues such as aggression or extreme fear, and five per cent had a combination of the two.



* Intake numbers for domestic animals only. Does not include wildlife.

Thank You for Helping 8,476 Animals in Need

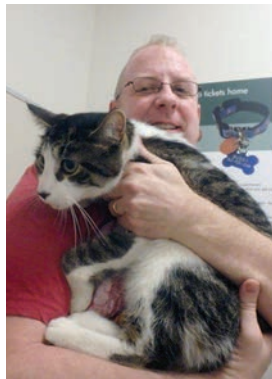
A safe haven for the sick, lost and unwanted

4,723 Cats **1,600** Dogs **650** Small animals **1,484** Wildlife

Because of you, the Ottawa Humane Society *never* turns away an animal in need. Of the animals admitted to the OHS last year, 1,620 were surrendered by owners who could no longer care for them and 166 were transferred from other shelters. The greatest number were strays, at 3,873.

Reuniting More Lost Cats: Cedric's Story

Cedric was temporarily left with family friends last July while his guardians got settled in their new home in England. The tabby went missing the day before he was scheduled to be loaded onto a flight to be reunited with his family.



Found wandering the streets alone a month later, a Good Samaritan brought Cedric to the OHS for help. Luckily, Cedric's sitter had filed a Lost Report and staff were able to identify him right away. Cedric was soon on route to England to be returned to his family.

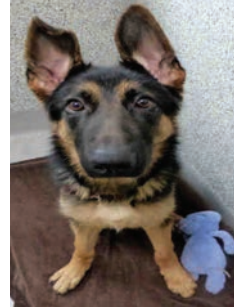
You are making more happy reunions like this possible. Doubling since 2007, the claim rate for lost cats like Cedric jumped to nine per cent in 2016/17 — a 12.5 per cent increase over the year before. The percentage of lost dogs reunited with their families was 63 per cent.

Claim Rate for Cats

2007/08	4.5%
2008/09	5.0%
2009/10	5.2%
2010/11	5.98%
2011/12	5.5%
2012/13	5.80%
2013/14	5.21%
2014/15	5.21%
2015/16	8.0%
2016/17	9.0%

No Animal Ever Turned Away

Dex, a German shepherd puppy, arrived at the OHS with a leg swollen to three times its normal size. Left alone, he'd gotten it tangled in a leash and was left for days to suffer.



The OHS veterinarian worried his leg would have to be amputated. She started Dex on pain medicine, antibiotics and hydrotherapy. OHS staff worked for two months to heal his leg, with soaking, wound care and bandage changes.

After all the TLC, the OHS saved Dex's leg and he was adopted into his forever home in March.

More Happy Tails, Because of You



Finding More Homes for Pets With Special Needs

Marian was surrendered when her family couldn't bring the 15-year-old cat along to their new home.

She was diagnosed with degenerative joint disease in her elbows and left hip, making her a pet with special needs. The special needs adoption program at the OHS helps older animals and pets with manageable conditions get a second chance.

After 131 days, Marian was adopted just after Christmas last year, accounting for just one of the 695 special needs adoptions — an unprecedented 111 per cent increase in giving more animals like Marian a second chance!



Answering the Cry for Help

1,698 Animals rescued

Sharing the Message to Save Dogs From Hot Cars

RIS officers are taking the message to the streets, handing out flyers at information sessions to educate our community on the dangers of leaving pets alone in a vehicle in the heat.



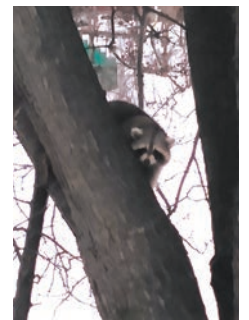
The temperature inside a car can quickly climb, turning it into an oven in minutes, causing serious health problems and even death for the dog trapped inside. It's only through spreading the word that we can make sure the animals in our community are safe. Thanks to you, RIS officers are working to stop a tragedy before it's too late.

Saving More Wildlife

Rescue and Investigation Services officers saved nearly 10 per cent more wildlife in 2016/17, rescuing even more animals in danger! One of these was a raccoon spotted dangling precariously from the St. Patrick Bridge on a cold and windy January morning.



Trying to pull him off the ledge with a catch pole might mean that the raccoon would fall 50 feet to the ice-covered Rideau River below, so the officer used her pole to coax him to crawl to the edge of the bridge, with the animal climbing hand over hand. Once safely off the bridge, the raccoon scurried up a nearby tree.



Thank You Volunteers

Flynn's Story

Flynn was a scared stray found wandering the streets alone last winter when he was brought to the OHS for help.



The Bernese mountain dog puppy was severely under socialized, refusing to come out of his kennel at the OHS or even walk on a leash.

It was only through canine enrichment, lots of positive reinforcement and the help of a dedicated OHS foster volunteer that Flynn built up his confidence enough to be ready for adoption.

All the hard work paid off for Flynn — he went home with new forever family in February.

You Gave Animals a Second Chance

In 2016/17, 280 foster volunteers helped:

1,236
Cats

151
Dogs

25
Small animals

Some OHS Volunteers Have Four Legs

In 2016/17, the canine and feline volunteers of the Brightening Lives program made 643 visits to nine per cent more facilities than the previous year, at 89 hospitals, retirement homes and rehabilitation centres. These furry volunteers give residents the opportunity to experience the benefits of animal companionship, bringing joy on their visits.

Thank You for Your Gift of Time

707
Current volunteers

55,017
Total volunteer hours

A Brighter Future for Ottawa's Animals, One Child at a Time



You are changing the future for Ottawa's animals, one child at a time. Your support means the OHS is able to reach future pet owners, teaching them responsible pet ownership, building compassion, and promoting the human-animal bond.

16,335

Children reached last year

School presentations	452
Children reached	10,841
Summer program presentations	36
Children reached	835
In-house youth tours	87
Youth reached	1,094
Birthday parties	246
Children reached	2,451

Boning up on Doggy Manners

Dog obedience strengthens the bond between dogs and their guardians and reduces the risk of relinquishment. In 2016/17, the OHS ran 21 per cent more obedience classes for dogs, for a total of 40 sessions.

Teaching Turbo

"Turbo is a high energy, extremely smart rescue pup who according to our trainer had never been told 'no' before. It was obvious in the way he reacted to other dogs, humans and was so single minded when he wanted something that we had to establish boundaries. Our training with Ottawa Humane Society gave us the tools to safely channel Turbo's enthusiasm without dampening his spirit. When we follow the rules, he's a much happier puppy and we're much happier owners."

— Derek deLouche, OHS obedience class participant

Helping Grieving Guardians

Recognizing the emotional toll a pet's death can exact, last year the OHS and the Pet Loss Support Group of Ottawa partnered up to reach even more people grieving the loss of a beloved companion animal. The new monthly meeting at the OHS is led by a certified grief educator and is a forum to share feelings and information with others who have also experienced the sadness of losing a pet.

Reaching Out

Telling Sweetie's Story

Found all alone beside a desolate road on a cold winter's day, Sweetie the kitten arrived at the OHS in terrible pain. She had been dumped on the side of a highway and left to freeze with a broken tail.



You were with us on her journey of recovery. In Facebook posts and through the news media, the OHS shared Sweetie's story and told you about her tail amputation and recovery. And finally, when she was adopted we shared that news too, and you celebrated her happily ever after with us.



Reaching Out to Make a Difference

Daily website visits: **4,254** • Our Best Friends Newsletters distributed: An average of **22,427** per edition • E-bulletins sent: **184**

Social Media Growth



2011/12	2,759
2012/13	4,699
2013/14	6,531
2014/15	7,932
2015/16	8,110
2016/17	9,683



2011/12	6,954
2012/13	12,516
2013/14	22,687
2014/15	31,622
2015/16	36,998
2016/17	42,440

Make sure you follow us on Facebook, Twitter and Instagram!

How You Are Saving Lives

22,211
Donors



The animals in our community depend on the generosity of its 22,211 donors for their second chances. From the animals in need that you have saved, thank you.

Thank You for Being a PAW Hero

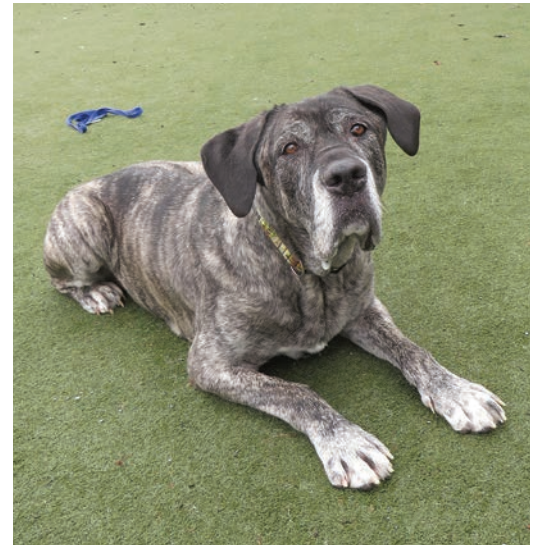
The Ottawa Humane Society PAW (Pre-Authorized Withdrawal) plan allows members to make regular monthly gifts. This year, there were 9,839 total PAW donors. That's an increase of 26 per cent. Thank you for your support!



Thank You for Helping Dante

Dante arrived at the OHS after his previous family no longer had the time to care for him.

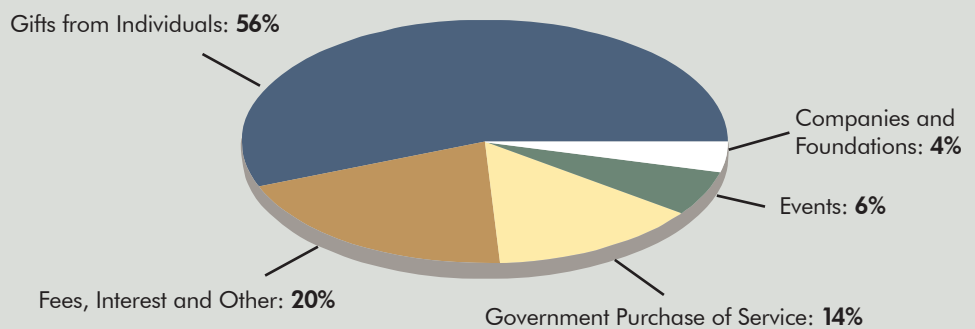
The eight-year-old Cane Corso needed specialized enrichment with OHS volunteers trained to help manage his possession aggression, teaching him object exchange to improve his behaviour.



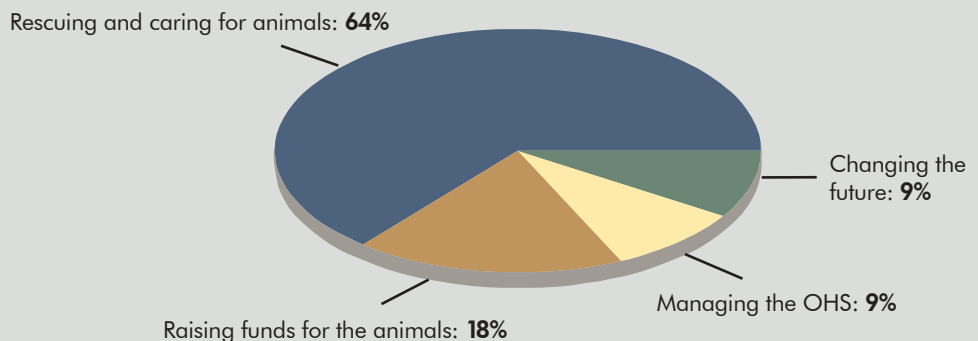
After nearly two months, Dante was ready to go to the Adoption Centre last spring where he found his new forever family.

OHS Resource Breakdown

This chart shows where the financial resources of the OHS come from.



This chart shows how OHS resources are used to help animals.



Ottawa Humane Society Supporters

Visionary +

Crabtree Foundation
CTV Ottawa (Bell Media)
Hill's Pet Nutrition
HOPE Ottawa Carleton Inc
Jack Aaron and Company Ltd
PetSmart Charities of Canada
The Crabtree Foundation
United Way of Ottawa

Visionary

Community Foundation of Ottawa
Costco Wholesale Social Committee
Crittter Crafters
Goudge Family Foundation
National Capital Marathon Inc.
OHS Auxiliary
OHS Bingo Volunteer Program
Pattison Outdoor Advertising
Pfizer - Ottawa Laboratory
TELUS

Leader

1860133 Ontario Inc.
Air Canada
Escape Manor Inc.

Gillin Engineering and Construction Ltd.
Ottawa Citizen
PBC Development & Construction Management
Group Inc.
RBC Wealth Management
Running Room Canada Inc.
Scott Island Foundation
Strategic Charitable Giving Foundation Donors
United Way of Toronto & York Region

Guardian

1155599 Ontario Limited
Animal Welfare Foundation of Canada
Benefaction Foundation
Benevity Community Impact Fund
DS Plumbing
Emond Harden LLP
Lee Hayes Vox Choir
Marquardt Printing Ltd.
Moffat Farm Cycle Club
Peter Nicholson & WCPD Foundation
Petsecure Pet Health Insurance
Porter Airlines
Rings Etc.
Star Motors of Ottawa Inc.
The Sahara Foundation
TransCanada Pipelines Ltd.



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