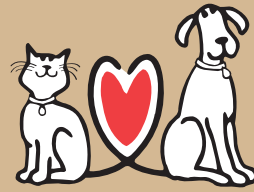




# OHS Annual Report 2010-11



Ottawa  
**HUMANE  
SOCIETY**  
S.P.A. Ottawa

Last year, with your help, the Ottawa Humane Society rescued and cared for 11,175 of our community's animals.



## MISSION

To work in and with our community to provide leadership in the humane treatment of all animals, to address the causes of animal suffering, to encourage people to take responsibility for their animal companions and to provide care for animals who are neglected, abused, exploited, stray or homeless.





## Helping animals in our community... and beyond

Last year the OHS admitted **7,391 cats, 2,266 dogs, 536 small animals** and **942 wildlife**.

Thanks to you, we found new, forever homes for 3,438 animals. Over 1,250 animals were adopted through our PAL (Pet Adoption Location) sites, and we facilitated the adoption of 120 animals with special needs—a 41% increase from last year. An additional 132 animals were placed through our Partners in Placement program.

We took in 1,681 pets from owners who were no longer able to care for their animals for financial or other reasons, and we also accepted over 400 animals that were transferred from other shelters.



In December 2010, we launched our Foster Me First program, developed to place adoptable animals undergoing treatment for minor ailments, or recovering from surgery, into their forever homes sooner.

This new program enables animals still under the care of the OHS to be cared for by families willing to foster them first—during the treatment period—prior to adopting them. The animals benefit tremendously, as they tend to recover faster in a home environment. Within three months, 15 animals had been adopted through this program!



## Helping animals return home



When an Ottawa commuter heard strange noises coming from under the hood of his car on a winter morning, he quickly realized that a cat was trapped in the car engine. He pulled into a car dealership, where a mechanic worked to free the cat. Shortly afterwards, an OHS Rescue and Investigation Services agent arrived to assist and to take the lost, frightened cat, Artie, to the OHS. Artie was uninjured, so OHS Lost and Found staff set about trying to find his owner. Happily, there was a matching Lost Report and photo submitted for this curious cat. Thanks to the thorough description and picture, Artie went home the very same day. While Artie's story has a happy ending, the majority of cats seen at the OHS have no identification, and no one comes looking for them.

This year we launched a new initiative to help reunite lost cats with their owners. We now post photographs of the recently admitted stray cats on the OHS website. Pictures are posted within 24 hours of submission. With this new system in place, we hope to improve the dismal 5% of stray cats that are currently claimed by their owners.



## Helping animals in need

The OHS provides life-saving medical treatment for animals, as well as important spay/neuter surgeries to address pet overpopulation in our community.

- Number of surgeries performed in the in-house OHS clinic last year: 3,270
- Number of spay/neuter surgeries: 2,738

Mica is a young Labrador-mix puppy that came to the OHS when her owners could not afford her medical care after she was hit by a car. Her front leg was broken and needed special surgery to place pins in it in order to heal properly. Following surgery, Mica recuperated in a foster home for several weeks, where the volunteer helped her with her daily range of motion exercises. When her recovery was complete, Mica was soon adopted and is now enjoying life with her new family.



## Rescuing and protecting animals



Twizzler is a beautiful four-year-old Golden Retriever who was brought to the shelter by the OHS Rescue and Investigation Services team. She had severe entropion, a condition where the eyelashes margin rolls inward, making the eyelid rub on the eyeball, causing severe irritation and pain. Without treatment, she was doomed to go blind. Twizzler was placed on a variety of eye medications to keep her comfortable until surgery was scheduled. She has since had successful surgery on her eyes. Twizzler was able to receive the help she needed and soon afterwards was adopted into a loving, forever home.

The Emergency Animal and Protection Services Team was recently renamed Rescue and Investigation Services to better reflect the work the team does rescuing sick and injured animals in emergency situations, as well as investigations. The team logged **1,197 investigations** last year and laid **33 charges of animal abuse and cruelty** under the Criminal Code of Canada or the OSPCA Act.

**Although legally mandated to enforce the animal cruelty provisions of the Criminal Code of Canada, the OHS does not receive any government funding, or funding from any animal welfare group, to perform this essential work.**

### Emergency Call Volume

April 1, 2007—March 31, 2008	1,551
April 1, 2008—March 31, 2009	1,606
April 1, 2009—March 31, 2010	1,546
April 1, 2010—March 31, 2011	1,619

## Connecting people and animals

The OHS is linked with the community in a variety of ways, from teaching children about responsible pet ownership, to promoting the human—animal bond and recognizing the beneficial role animals play in people's lives.

- Number of **Humane Education** school presentations in 2010-11: 173—a 14% increase over last year reaching over 5,100 children.
- Number of **Brightening Lives Animal Visits**: 471 (to 61 long-term care facilities, hospitals and shelters).



Each year, OHS volunteers and Brightening Lives companion animals visit long-term care facilities, hospitals and women's and homeless shelters so that residents can benefit from animal contact. The animals bring comfort and joy to those they visit, and help people to increase communication, defeat loneliness and increase their self-esteem.



## Volunteer contribution

The OHS could not exist without the support of our community. Thanks to the continued commitment of our dedicated volunteers, we are able to help animals find new homes or be reunited with their owners.

- Number of OHS volunteers: 535—a 7% increase over last year
- Number of foster volunteers: 252—a 23% increase over last year
- Number of animals fostered last year: 1,583

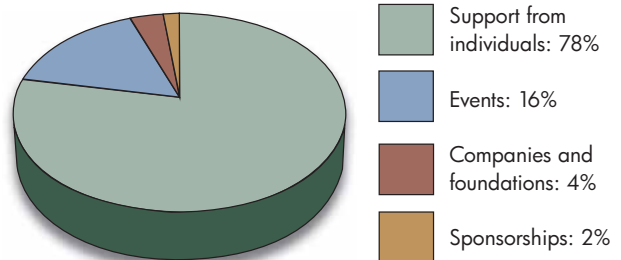
Dog walking volunteers play a vital role in maintaining the well-being and exercise requirements of the dogs waiting to find homes in our Adoption Centre. The dog training our experienced volunteer walkers provide also helps our dogs find their forever homes faster! This important program ensures that each dog gets three walks per day.

# Working together

The OHS relies heavily on the support of individual donors. Last year, over 18,900 supporters like you gave gifts to the Ottawa Humane Society's annual campaign totalling \$2,649,374.

The community continues to respond in extraordinary ways to our fundraising events for the animals. Our 2010 Wiggle Waggle Walkathon raised a record \$240,000, and our springtime FurBall gala raised \$170,000.

The chart below shows where the financial resources of the OHS came from.



Over 1,300 walkers and animals participated in our 2010 Iams Wiggle Waggle Walkathon for the animals!



Minister John Baird and Margaret Trudeau greet Sampson, a Brightening Lives companion cat, at the 7<sup>th</sup> annual FurBall.



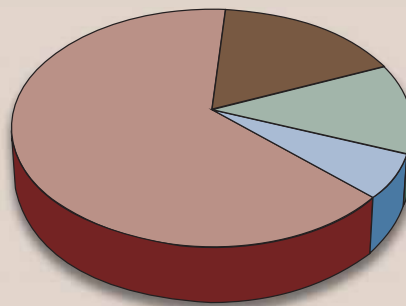
Wu is a six-month-old orange tabby who broke his leg after a fall. Wu's owners couldn't afford treatment to ease his considerable pain, so they made the difficult decision to surrender him to the OHS in order to give him a second chance at happiness. Wu underwent surgery in the OHS clinic, during which his leg was amputated after the vet determined the fracture couldn't be repaired. Wu recuperated in an OHS foster home and went on to find love in a new forever home!



# OHS Resource Breakdown

The chart to the right shows how the limited resources of the OHS are used to help animals.

The OHS Auxiliary continues to be a tremendous financial supporter of the animals, raising more than \$8,000 last year from bazaars, auctions, garage sales and gardening seminars.



- Rescuing and caring for animals: 65%
- Raising funds for the animals: 17%
- Managing the OHS: 12%
- Changing the future: 6%

## The future is bright!



Thanks to you, we built a brighter future for Ottawa's animals! Construction of the new Ottawa Humane Society on West Hunt Club Road was completed in June, followed by the move of animals, people and equipment from our old facility to the new 40,000 square foot building. This new building allows us to better care for animals until they can be returned to their owners or matched with new, loving families.



Along with a state-of-the-art ventilation system, the building has enriched single housing and group housing for cats, spacious dog kennels with plenty of natural light, and significantly enhanced disease control. This enables us to better protect the health of the animals. We can also now provide our community with an adoption-friendly atmosphere with bright, natural light as well as greeting rooms for families to meet companion animals in a more comfortable setting. In addition, our new education centre will be used for a variety of school and community programs year round. Our new clinic expands our capacity to spay and neuter animals—one of the foundations of responsible pet ownership—and allows us to bring more animals back to health through other medical treatments and procedures.

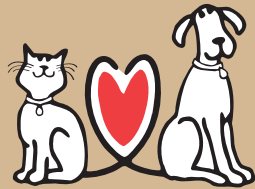
# Ottawa Humane Society Supporters

/A\ Ottawa	Platinum	Glebe Animal Hospital	Bronze
BOB-FM	Platinum	Hogs Back Brewery	Bronze
Community Foundation of Ottawa	Platinum	Humane Wildlife Control	Bronze
H.O.P.E.	Platinum	M.P. Lundy Construction	Bronze
Iams (Proctor & Gamble)	Platinum	MHPM Project Managers Inc.	Bronze
Ottawa Citizen	Platinum	National Capital Commission	Bronze
TELUS	Platinum	National Gallery of Canada	Bronze
United Way of Ottawa Donors	Platinum	Osgoode Properties	Bronze
York Street Spa	Platinum	Ottawa Veterinary Hospital	Bronze
		Paramount Property Management Inc.	Bronze
		Rings Etc.	Bronze
CTV Ottawa	Gold	Running Room	Bronze
Deborah Davis and Segue to Jazz	Gold	Star Motors	Bronze
KW Catering	Gold	The Recreation Association of the	
mortgagebrokersottawa.com	Gold	Public Service of Canada	Bronze
Ottawa Dragon Boat Foundation	Gold	The Works	Bronze
Pattison Outdoor Advertising	Gold	Valberg Imaging	Bronze
Rideau Centre	Gold		
Sussex Capital Inc.	Gold		
WCPD Foundation	Gold		
Anonymous Foundation	Silver		
Bell Canada Charitable Giving Campaign	Silver		
Canadian Bank Note Company Ltd.	Silver		
Critter Crafters	Silver		
DS Plumbing	Silver		
EIDAP	Silver		
EMC	Silver		
Knock on Wood Communications + Events	Silver		
Petsecure Pet Health Insurance	Silver		
Petsmart Charities of Canada Ltd.	Silver		
Pfizer Animal Health	Silver		
Rogers Communications	Silver		
WestJet	Silver		
Allegra Print & Imaging – Bank St.	Bronze		
Alta Vista Animal Hospital	Bronze		
Barefoot Wine and Bubbly	Bronze		
Barry J. Hobin and Associates Architects	Bronze		
Bird Dog Design	Bronze		
Chez Lilli	Bronze		
Emond Harnden LLP	Bronze		
Event Design	Bronze		
Fairmont House Design	Bronze		





[www.ottawahumane.ca](http://www.ottawahumane.ca)



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